



GETABSTRACT REVIEW OF

The 7 Principles of Conflict Resolution

How to Resolve Disputes, Defuse Difficult Situations and Reach Agreement

Learn to deal effectively with conflict, become at ease with it all while being an empathetic leader. Share your success with your team weekly and encourage them to do the same.

STEP 1

Have your team read the [getAbstract summary](#).

STEP 2

Schedule a team meeting to discuss the questions below.

STEP 3

Have a discussion with your team.

Discussion Questions

1. What are signs that a conflict exists and why is it important to recognize it?
2. Discuss the steps in the first stage of resolution framework and give examples.
3. What are different ways of applying the resolution framework in the second stage? Give examples.
4. What can you and your team get better at doing based on the concepts from this summary?
5. What would success look like if you and your team implemented the ideas from this summary?

“Your success in helping other people deal with conflict depends in part on your awareness of how you handle conflict in your life.”

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Louisa Weinstein

Additional resources



Emotional Intelligence



Conflict Resolution

