



GETABSTRACT REVIEW OF

More than a Glitch

Confronting Race, Gender, and Ability Bias in Tech

You may be tempted to dismiss instances of machine bias as “glitches.” However, they’re structural and reflective of real-world racism, sexism and ableism, according to data journalism professor Meredith Broussard. In *More Than a Glitch*, Broussard presents several case studies of machine bias, detailing the harm it has caused in areas including policing and health care, advocating for technology that works for everyone.

Discussion Questions

- 1.How can we differentiate between a genuine technological glitch and a structural bias in technology?
- 2.In what ways have you personally witnessed or experienced the effects of machine bias in your professional or personal life?
- 3.The article mentions “technochauvinism” as the belief that technology will solve social problems. How can we strike a balance between leveraging technology and remaining accountable for addressing the root causes of societal issues?
- 4.Can you think of any other real-world examples, apart from the ones mentioned in the article, where machine bias has had detrimental effects?
- 5.Based on this discussion, what actionable steps can we take in our organization to ensure our technology is free from bias and serves the public interest?

“Technology is a crucial component of accessibility, but more of what is currently called cutting-edge technology is not necessarily the answer.”

More than a Glitch

Meredith Broussard

STEP 1

Have your team read the [getAbstract summary](#).

STEP 2

Schedule a team meeting to discuss the questions below.

STEP 3

Have a discussion with your team.

